compere

KPM31C Single Phase DIN Rail Prepaid Energy Meter Instructions V1.0

▲ Danger and Warning

The device can only be installed by professionals The manufacturer will not take any rsibility for failures caused by not following the instruction

1 Electric shock, burning and explosion

- Device should only be installed and maintained by gualified personnel.
- Before carrying out any operation on the device, isolate the voltage input and power supply, and short-circuit the secondary windings of all current transformers.
- Confirm that the voltage has been cut off before operation. All mechanical parts and covers, etc. should be restored to their original positions before the device is powered up. The device should be supplied with the correct rated vol

1.Overview

tage during use.

1.1.Function introduction KPM31C is designed with advanced microprocessor and digital signal processing technology. It integrates comprehensive single phase power measurement, display, energy accumulation, and network communication. It has strong anti-interference ability and can still work stable in situations with severe electromagnetic interference

1.2 Applications

- > Measure and monitor electric energy parameters in the distribution system
- > Energy efficiency management system > Statistical analysis of internal power consumption and
- basis for charging statistics \blacktriangleright Automatic meter reading system for electric energy
- measurement
- Intelligent power distribution management system

1.3 Features

- > Measure single-phase voltage, current, active power, reactive power
- apparent power, active / reactive energy, power factor, frequency, etc. 0.5S level bidirectional four-quadrant power statistics.
- Multi-rate energy metering, 4 time zones, 8 time periods, 4 rates
- 1*RS485 port with Modbus-RTU protocol,4G for MQTT protocol.
- > Prepaid function, load control, self & remote control.
- Class 0.5S bidirectional four-quadrant energy statistics
- > 12-month historical energy statistics.
- Rated current 0.2-1 (60) A, rated voltage 220VAC
- 1 channel passive optocoupler collector active pulse output. Segment code LCD "7+1" bit display, good visual under strong
- light and large viewing angle environment
- > 35mm standard rail installation



2 Technical Parameters

Power consumption: Whole set power consumption < 0.5VA Overload capacity:

AC voltage loop: 1.2 times rated voltage, continuous work 2 times rated voltage, allow 10s AC current loop: 1.2 times rated current, continuous work

20 times rated current, allow 1s nt Accuracy Index

no measurement Accuracy maex			
Parameters	Accuracy	Parameters	Accuracy
U	±0.2%	PF	±0.5%
1	±0.2%	kWh	0.5s
P	0.50/	LM -	010

-				
I	±0.2%	kWh	0.5s	
Р	±0.5%	kVar	Class 2	
Q	±2%	F	±0.02	
2.4 Electrical insulation Performance				

Medium strength

Comply with GB/T13729-2002 regulations, Power frequency voltage 2KV, time 1 minute Insulation resistance:

Comply with GB/T13729-2002 regulations 500V megger test, insulation resistance not less than 50M $\!\Omega$ Impulse voltage:

Comply with GB/T13729-2002 regulations, Withstand the impact of 1.2/50US peak 5KV standard lightning wave 2.5. Mechanical properties

Vibration: Vibration response: GB/T11287-2000, level 1 Vibration durability: GB/T11287-2000, level 1 Impact: Impact response: GB/T14537-1993, level 1 Impact durability: GB/T14537-1993, level 1 Collision: GB/T14537-1993, level 1

2.6 Electromagnetic compatibility

Electrostatic discharge immunity :	
	IEC61000-4-2, level 4
Fast pulse group immunity :	

Purgo immunity :	IEC61000-4-4, level 4	
Surge immunity :	IEC61000-4-5, level 4	

Power frequency magnetic field immunity IEC61000-4-8, level 4

3.Installation and Wiring 3.1 Size and appearance(Unit:mm)



0-9999

ModBus address:1~247

Baud rate

1:1200,2:2400,3:4800,4:9600 Command 0x55AA, clear

energy immediately

Command 0x55CC, clear prepaid energy immediately

Command 0x0001, Prepaid on

Command 0x0000, Prepaid off

Prepaid energy

(4bytes Floattype)

Continuous 14bytes

First 13bytes is serial numbe

Command 0xAADD+Word (Forced power off time unit:

Credit value

(4bytes float type)

Date and time(6bytes)

0-65535

Protection

password

ommunicati

address

Baud rate

Clear ennergy

Prepaid on/off

Prepaid energy

Credit value

Time

Load threshold

0000H

0001H

0002H

000CH

000DH

000EH

0020

0023H

0026H

Word

	l lotal vallev l	T unction couc	1.157	Demiliaon	Description
Date:20220713	 reactive energy	01	0X01	Read relay output	Read relay output state
Week:03	Total valley active energy	03	0X03	Read register data	Read one or more registers' value
Time:12:00:00	Total flat	05	0X05	Read single relay output	Control one relay to close or open
Total IMP	Total flat	16	0X10	Write multiple register	Write multiple register a once
active energy Total IMP reactive energy	Total peak reactive energy	6.1 Read an	d write	system paramete	rs
Total EXP active energy	✓	This area stor including com can be read b using 10H fun	es syste imunicat by Modbi iction co	em parameters relate tion, password and c us-RTU protocol 03F de.	ed to device work, ther parameters, which I function code, or set

Total EXP reactive energy active energy Total sharp reactive energy

5.4 Parameter setting interface display

In the parameter measurement page, long press the "<" for 3s to enter the password input page, the default password: 6666. Input the correct password, short press the "ENTER" to enter the parameter setting page. Then short press the "**Y**" to select the parameter to be set. Short press the "ENTER" and the 1st bit from left of the set value starts to flash, short press the " \blacktriangleleft " to select to modify the bit, short press the " \checkmark " to increase the modified bit value. After the modification is completed, press the "ENTER " to confirm. In the setting interface, if no key is pressed for 30s, it will return to the measurement display scre

The parameter setting structure menu is as follows

			SN Serial
Communication	Firmware version	0012H	number (Read
address: Adr	infomation		only)
	\checkmark		
Paud rate: bpa	Forced power-		
Bauu rate. bps	on/of f mode: Fmod		

Pulse constant: 1600 imp/kWh

5 Operating Instructions

5.1 Display

There are 3 operation buttons on the front, which are marked from left to right as left, down, and ENTER. Users can view different measurement data through the operation of the keys.

Key name	Function description			
< (Left)	Switch the display interface of basic measurement parameters, and turn the page up. Press and hold to enter the parameter design interface, and in the parameter setting state, it is used to modify the position of the value to be modified.			
🗡 (Down)	Switch the display interface of basic measurement parameters and turn page down. In the parameter setting state, it is used to increase the value of the bit to be modified.			
ENTER (Confirmation) In the display state, press it once to display the current time, and press it twice to exit the display. In the parameter setting state, it is used to select and modify the parameters and confirm the modification. Press and hold the confirmation password to enter the parameter setting mode.				

5.2 General parameter measurement interface display After the device is powered on, the screen displays the electrical parameters, and the interface can be switched by pressing the left key and the down key.

The electrical parameter interface structure menu is as follows:



5.3 Power measurement interface display

Press the ENTER key in the parameter measurement interface to enter the consumption measurement interface. By pressing the left key and the down key, the measurement interface can be switched The display interface structure menu is as follows

2# segment starts from 10 o'clock to 12 o'clock, billing segment is 2 and the billing segment is 4.

Basic measurement area, mainly measuring basic voltage, curr ent, power, power factor, etc.; The parameters in this area are all real-time measurement para

data. The data in this area is real-time data for primary sid

Addr	Parameter	Data format	Unit
0030H	U	Float	V
0032H	Ι	Float	А
0034H	Р	Float	W
0036H	Q	Float	var
0038H	S	Float	VA
003AH	PF	Float	
003CH	F	Float	Hz
0070H	Apparent demand	Float	VA

Each parameter in this area is the accumulated amount of electric

Addr	Parameter	Data format	Unit
0080H	Total active energy	Float	kWh
0082H	Import active energy	Float	kWh
0084H	Export active energy	Float	kWh
0086H	Total reactive energy	Float	kvarh
0088H	Import reactive energy	Float	kvarh
008AH	Export reactive energy	Float	kvarh
008CH	Total sharp active energy	Float	kWh
008EH	Total peak active energy	Float	kWh
0090H	Total flat active energy	Float	kWh
0092H	Total valley active energ	Float	kWh
0094H	Total sharp reactive energy	Float	kvarh
0096H	Total peak reactive energy	Float	kvarh
0098H	Total flat reactive energy	Float	kvarh
009AH	Total valley reactive energy	Float	kvarh
009CH	Total combined active energ y for this month	Float	kWh
009EH	Total combined active energy of the previous 1 settlement day	Float	kWh
00A0H	Total combined active energy of the previous 2 settlement day	Float	kWh
00A2H	Total combined active energy of the previous 3 settlement day	Float	kWh
00A4H	Total combined active energy of the previous 4 settlement day	Float	kWh
00A6H	Total combined active energy of the previous 5 settlement day	Float	kWh
00A8H	Total combined active energy of the previous 6 settlement day	Float	kWh
00AAH	Total combined active energy of the previous 7 settlement day	Float	kWh
00ACH	Total combined active energy of the previous 8 settlement day	Float	kWh
00AEH	Total combined active energy of the previous 9 settlement day	Float	kWh
00B0H	Total combined active energy of the previous 10 settlement day	Float	kWh
00B2H	Total combined active energy of the previous 11 settlement day	Float	kWh
00B4H	Total combined active energy	Float	kWh
00B6H	Total combined active energ	Float	kvarh
00B8H	Total combined active energy of the previous 1 settlement day	Float	kvarh
00BAH	Total combined active energy of the previous 2 settlement day	Float	kvarh
00BCH	Total combined active energy	Float	kvarh
00BEH	Total combined active energy	Float	kvarh
00C0H	Total combined active energy	Float	kvarh
00C2H	Total combined active energy	Float	kvarh
	I or mo previous o sementent day		

00C4H	Total combined active energy of the previous 7 settlement day	Float	kvarh
00C6H	Total combined active energy of the previous 8 settlement day	Float	kvarh
00C8H	Total combined active energy of the previous 9 settlement day	Float	kvarh
00CAH	Total combined active energy of the previous 10 settlement day	Float	kvarh
00CCH	Total combined active energy of the previous 11 settlement day	Float	kvarh
00CEH	Total combined active energy of the previous 12 settlement day	Float	kvarh
00D0H	Sharp active energy for this	Float	kWh
00D2H	Sharp active energy of the previo	Float	kWh
00D4H	Sharp active energy of the previo	Float	kWh
0006H	Sharp active energy of the previo	Float	kWh
0008H	Sharp active energy of the previo	Float	kWb
	us 4 settlement day Sharp active energy of the previo	Float	KWIII kW/b
OUDAH	us 5 settlement day Sharp active energy of the previo	Float	KVVN
OODCH	us 6 settlement day Sharp active energy of the previo	Float	kWh
00DEH	us 7 settlement day	Float	kWh
00E0H	us 8 settlement day	Float	kWh
00E2H	us 9 settlement day	Float	kWh
00E4H	Sharp active energy of the previo us 10 settlement day	Float	kWh
00E6H	Sharp active energy of the previo us 11 settlement day	Float	kWh
00E8H	Sharp active energy of the previo us 12 settlement day	Float	kWh
00EAH	Sharp reactive energy for this month	Float	kvarh
00ECH	Sharp reactive energy of the previous	Float	kvarh
00EEH	Sharp reactive energy of the previous 2 settlement day	Float	kvarh
00F0H	Sharp reactive energy of the previous	Float	kvarh
00F2H	Sharp reactive energy of the previous	Float	kvarh
00F4H	Sharp reactive energy of the previous	Float	kvarh
00F6H	Sharp reactive energy of the previous	Float	kvarh
00F8H	Sharp reactive energy of the previous	Float	kvarh
00FAH	Sharp reactive energy of the previous	Float	kvarh
00FCH	Sharp reactive energy of the previous	Float	kvarh
00FEH	Sharp reactive energy of the previous	Float	kvarh
0100H	Sharp reactive energy of the previous	Float	kvarh
0102H	Sharp reactive energy of the previous	Float	kvarh
0104H	Peak active energy for this month	Float	kWh
0106H	Peak active energy of the previous 1	Float	kWh
0108H	Peak active energy of the previous 2	Float	
010011	settlement day Peak active energy of the previous 3	Float	KVVN
UTUAH	settlement day	Float	kWh
010CH	settlement day	Float	kWh
010EH	settlement day	Float	kWh
0110H	settlement day	Float	kWh
0112H	Peak active energy of the previous 7 settlement day	Float	kWh
0114H	Peak active energy of the previous 8 settlement day	Float	kWh
0116H	Peak active energy of the previous 9 settlement day	Float	kWh
0118H	Peak active energy of the previous 10 settlement day	Float	kWh
011AH	Peak active energy of the previous 11 settlement day	Float	kWh
011CH	Peak active energy of the previous 12 settlement day	Float	kWh
011EH	Peak reactive energy of this month	Float	kvarh
0120H	Peak reactive energy of the previous	Float	kvarh
0122	Peak reactive energy of the previous	Float	kyarb
01241	2 settlement day Peak reactive energy of the previous	Float	kvarni
0124日	3 settlement day Peak reactive energy of the previous	Fioat	кvarn
0126H	4 settlement day Peak reactive energy of the previous	FIDAT	kvarh
0128H	5 settlement day	⊢loat	kvarh
012AH	6 settlement day	Float	kvarh
012CH	7 settlement day	Float	kvarh
012EH	8 settlement day	Float	kvarh

54,24

3.2 Terminals wiring



The wiring terminals are shown as follows:

Power side terminal definition			
No.	Mark	Definition	
1	L in	AC power terminal L, incoming side	
2	L out	AC power terminal L, appearing side	
3	N in	AC power terminal N, incoming side	
4	N out	AC power terminal N, outgoing side	
Function side terminal definition			
No.	Mark	Definition	
1	-	Pulse output -	
2	+	Pulse output +	
3	G	RS485 ground	
4	G	RS485 ground	
5	В	RS485B	

RS485A

4 Function Description

4.1 Electric energy measurement KPM31C records the historical total active power, total reactive

power, import/export active and reactive power, consumption of active and reactive power for last 12 month (Settled and stored at 0:00 on the 1st of each month). KPM31C also provides multi-rate electric energy, providing 4 rates

of sharp, peak, flat and valley, 8 periods can be set in one day. It can reco rd total active/reactive power consumption at 4 rates for 12 months

For example, the daily electricity measurement is divided into 5 time periods:

Time Slot	Start Time	Rate
1#	6:00	1
2#	10:00	2
3#	12:00	1
4#	15:00	3
5#	23:00	4

1# segment starts from 6 o' clock to 10 o' clock, billing segment is 1 And so on, 5# period starts from 24 o'clock to 6 o'clock the next day

The electricity kWh of the same rate is calculated in combination

6.2 Basic Measuring Parameters

meters, which are read using Modbus-RTU protocol 03H function n code and are read-only data. The data format is floating point

Addr	Parameter	Data format	Unit
0030H	U	Float	V
0032H	Ι	Float	А
0034H	Р	Float	W
0036H	Q	Float	var
0038H	S	Float	VA
003AH	PF	Float	
003CH	F	Float	Hz
0070H	Apparent demand	Float	VA

6.3 Multi-rate electricity

energy, which is the data of the primary side, which can be read by the Modbus-RTU 03H function code.

Addr	Parameter	Data format	Unit	
0080H	Total active energy	Float	Float _{kWh}	
0082H	Import active energy	Float	kWh	
0084H	Export active energy	Float	kWh	
0086H	Total reactive energy	Float	kvarh	
0088H	Import reactive energy	Float	kvarh	
008AH	Export reactive energy	Float	kvarh	
008CH	Total sharp active energy	Float	kWh	
008EH	Total peak active energy	Float	kWh	
0090H	Total flat active energy	Float	kWh	
0092H	Total valley active energ	Float	kWh	
0094H	Total sharp reactive energy	Float	kvarh	
0096H	Total peak reactive energy	Float	kvarh	
0098H	Total flat reactive energy	Float	kvarh	
009AH	Total valley reactive energy	Float	kvarh	
009CH	Total combined active energ y for this month	Float	kWh	
009EH	Total combined active energy of the previous 1 settlement day	Float	kWh	
00A0H	Total combined active energy of the previous 2 settlement day	Float	kWh	
00A2H	Total combined active energy of the previous 3 settlement day	Float	kWh	
00A4H	Total combined active energy of the previous 4 settlement day	Float	kWh	
00A6H	Total combined active energy of the previous 5 settlement day	Float	kWh	
00A8H	Total combined active energy of the previous 6 settlement day	Float	kWh	
00AAH	Total combined active energy of the previous 7 settlement day	Float	kWh	
00ACH	Total combined active energy of the previous 8 settlement day	Float	kWh	
00AEH	Total combined active energy of the previous 9 settlement day	Float	kWh	
00B0H	Total combined active energy of the previous 10 settlement day	Float	kWh	
00B2H	Total combined active energy of the previous 11 settlement day	Float	kWh	
00B4H	Total combined active energy of the previous 12 settlement day	Float	kWh	
00B6H	Total combined active energ	Float	kvarh	
00B8H	Total combined active energy of the previous 1 settlement day	Float	kvarh	
00BAH	Total combined active energy of the previous 2 settlement day	Float	kvarh	
00BCH	Total combined active energy of the previous 3 settlement day	Float	kvarh	
00BEH	Total combined active energy of the previous 4 settlement day	Float	kvarh	
00C0H	Total combined active energy of the previous 5 settlement day	Float	kvarh	
00024	Total combined active energy	Fleet	kyarh	

4.2 Pulse output

- KPM31C provides active/reactive energy measurement, active energy pulse output function, adopts the output of the optocoupler open colle -ctor, the method of energy accuracy inspection refers to the national measurement regulation.
- Metrology Regulations:
- Pulse Error Comparison Method for Standard Meters
 Electrical characteristics: open collector voltage VCC≤48V,
- Current z≤50mA;



6 Communication

KPM31C provides MODBUS-RTU communication protocol, 1 start bit, 8 data bits, 1 parity bit, 1 stop bit, each byte length is 11 bits. Supported baud rate: 1200, 2400, 4800, 9600 (bps). Factory default communication parameters: 9600bps, even parity The format of each byte in RTU mode: 1 start bit + 8 data bits + 1 parity bit + 1 stop bit The format of the data frame is as follows

Address field + command field + data field + CRC check field

0130H	Peak reactive energy of the previous 9 settlement day	Float	kvarh
0132H	Peak reactive energy of the previous 10 settlement day	Float	kvarh
0134H	Peak reactive energy of the previous 11 settlement day	Float	kvarh
0136H	Peak reactive energy of the previous	Float	kvarh
0138H	Flat active energy for this month	Float	kWh
013AH	Flat active energy of the previous 1	Float	kWh
013CH	Flat active energy of the previous 2 settlement day	Float	kWh
013EH	Flat active energy of the previous 3 settlement day	Float	kWh
0140H	Flat active energy of the previous 4 settlement day	Float	kWh
0142H	Flat active energy of the previous 5 settlement day	Float	kWh
0144H	Flat active energy of the previous 6 settlement day	Float	kWh
0146H	Flat active energy of the previous 7 settlement day	Float	kWh
0148H	Flat active energy of the previous 8 settlement day	Float	kWh
014AH	Flat active energy of the previous 9 settlement day	Float	kWh
014CH	Flat active energy of the previous 10 settlement day	Float	kWh
014EH	Flat active energy of the previous 11 settlement day	Float	kWh
0150H	Flat active energy of the previous 12	Float	kWh
0152H	Flat reactive energy for this month	Float	kvarh
0154H	Flat reactive energy of the previous	Float	kvarh
0156H	Flat reactive energy of the previous	Float	kvarh
0158H	Flat reactive energy of the previous	Float	kvarh
015AH	Flat reactive energy of the previous	Float	kvarh
015CH	Flat reactive energy of the previous	Float	kvarh
015FH	Flat reactive energy of the previous	Float	kvarh
0160H	Flat reactive energy of the previous	Float	kvarh
0162H	Flat reactive energy of the previous	Float	kvarh
0164H	Flat reactive energy of the previous	Float	kvarh
0166H	Flat reactive energy of the previous	Float	kvarh
0168H	Flat reactive energy of the previous	Float	kvarh
016AH	Flat reactive energy of the previous	Float	kvarh
016CH	Valley active energy for this month	Float	kWh
016EH	Valley active energy of the previous	Float	kWh
0170H	Valley active energy of the previous	Float	kWh
01724	2 settlement day Valley active energy of the previous	Float	kWb
01741	3 settlement day Valley active energy of the previous	- ioai	N VVII
0174H	4 settlement day Valley active energy of the previou	Float	kWh
0176H	s 5 settlement day	Float	kWh
0178H	6 settlement day	Float	kWh
017AH	7 settlement day	Fioat	kWh
017CH	8 settlement day	Float	kWh
017EH	9 settlement day	Float	kWh
0180H	10 settlement day	Float	kWh
0182H	11 settlement day	Float	kWh
0184H	12 settlement day	Float	kWh
0186H	Valley reactive energy for this month	Float	kvarh
0188H	1 settlement day	Float	kvarh
018AH	2 settlement day	Float	kvarh
018CH	3 settlement day	Float	kvarh
018EH	valley reactive energy of the previous	l Float	kvarh

0190H	Valley reactive energy of the previous 5 settlement day	Float	kvarh
0192H	Valley reactive energy of the previous 6 settlement day	Float	kvarh
0194H	Valley reactive energy of the previous 7 settlement day	Float	kvarh
0196H	Valley reactive energy of the previous 8 settlement day	Float	kvarh
0198H	Valley reactive energy of the previous 9 settlement day	Float	kvarh
019AH	Valley reactive energy of the previous 10 settlement day	Float	kvarh
019CH	Valley reactive energy of the previous 11 settlement day	Float	kvarh
019EH	Valley reactive energy of the previous 12 settlement day	Float	kvarh

KPM31C supports 4G wireless communication. The uplink

4g_M:Debug

Then the meter will initialize the network configuration

2. Click 'Meter setting' to enter the code search page.

If the number is wrong, the search button will be grayed and

If the number is correct, click the "code search" button to

4. Input the configuration parameters and submit:

After entered the device details page, click refresh button

This page is for the meters sending data to the customers to private server.

Input private server address (support domain name and IP

address), server port, MQTT account, MQTT password, etc.

If using WIFI meter, the local WIFI name and Password are required. WPA2 for enterprise level WIFI can be set too.

If using 4G meter, the WIFI name and Password is not required

Input server address (support domain name and IP address), port, MQTT account, MQTT password and submit. The default

information is for sending data to T@ENERGY cloud platform.

Input server address (support domain name and IP address), port, MQTT account, MQTT password, local WiFi name and

password (WPA2 for enterprise level WIFI can be set too) and submit. The default information is for sending data to

Step 2:'Touch Energy' APP meter setting

6.4 Wireless communication

"Debug" mode

store. As Fig 1.

cannot be clicked.

identify the device.

in Device status until it's online

4.2 4G communication setting

4.3 WIFI communication setting

T@ENERGY cloud platform.

4.1 Private server settings

As shown in Fig 2.

Step 1: Set the meter to debug mode

5. Wait for about 20 seconds for the meter to return status information. If the configuration is successful, it will display "Successfully issued, please continue ", click 'Exit' to return to the device ID search interface. Click "next" for bulk quantity meters settings. It will enter the last setting page and retain the data set last time. Users only need to change the meter number and submit. Note: The device status will be of fline after submitted successfully.

Step 3: Set the meter to MQTT mode



FAQ for network connection

1. Issuing timeout: data communication time out. It means the settings are not successfully or setting is succeeded but data return is failed. Solution: Click 'OK' to stay on the device information page

and wait for 30 seconds to see if the device is showing of fline If yes (of fline), that means the setting is succeeded If not (online), please submit again.

2. Parameter lost: Data lost during communication Solution: Click 'OK' to stay on the device information page and wait for 30 seconds to see if the device is showing of fline. If yes (of fline), that means the setting is succeeded. If not (online),

please submit again

7 Common Failure Analysis

No display after device is powered on Check whether the power supply voltage and other wiring are correct, and the power supply voltage should be within

the working range; Turn off the device and host computer, and then restart.

The device does not work properly after power-on Turn off the device and host computer, and then restart

Incorrect voltage or current reading Check whether the wiring mode setting is consistent with the actual wiring method

The power or power factor is incorrect, but the voltage and

current is correct Compare the voltage and current input of the actual wiring and the wiring diagram, and check whether the phase relationship is correct

RS-485 communication is abnormal

Check whether the communication baud rate, ID and communication protocol settings of the host computer are consistent with the device;Please check whether the data bit, stop bit, check bit settings are consistent with the host computer

8 Product Quality Assurance 8.1 Quality Assurance

All new devices sold to users, within a certain number of years from the date of sale to users, are subject to free quality assurance for failures caused by defects in design, materials and workmanship. If the product is determined to meet the above warranty conditions, the supplier will repair and replace it free of charge.

The supplier may require the user to send the device back to the manufacturer to confirm whether the device is covered by the free warranty and repair the device.

8.2 Warranty Restrictions

The following devices are not covered by the free warranty: •Damage caused by incorrect installation, use, and storage. •Abnormal operation and application conditions beyond the

product specifications. · Devices repaired by organizations or persons not authorized by

the company. •Devices that have exceeded the free warranty period.

9 Contact Details

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